

Service Team	Compliment
Benefits	<p>Compliment for Mary Savage Thank you very much for your kind telephone call, patience and understanding in these difficult and frustrating matters</p>
Building Control	<p>Compliment for Building Control team; Thank you very much for sending the Certificate of Completion which I have sent on to my solicitor. I am sincerely grateful to Jonathan Strange and to you all in the Chichester DC Building Control centre for you expeditious handling of this matter. I had previously heard that your department was very helpful and I can certainly endorse that. With grateful thanks and best wishes,</p>
CCS	<p>Compliment for the Crew - Marlborough, Heath Road, Hammer, Haslemere, GU27 3QL Customer called as she wanted to pass on her sincere thanks to the crew who empty her bins. She said they are always so helpful and nothing is too much trouble.</p>
CCS	<p>Compliment for the Crew -82 Shippam Street, Chichester, West Sussex, PO19 1AY Caller would like to say a big thank you to the crew for all their help; she would like this to be passed onto them.</p>
CCS	<p>Thanks to Street Cleaning team for cleaning the street cleaning to the remembrance service held at the Charlton war memorial.</p>
CCS	<p>Compliment to James Harris and the Street Cleaning team; Hi James, This issue has been cleaned up. Thank you, what a fabulous response and please thanks the team responsible.</p>
CCS	<p>Thanks to James Harris and Street Cleaning Crew; Thank you for your very fast response. The item has been removed this morning, Much appreciated</p>
CCS	<p>I live at Gilbert road in Chichester and am e-mailing to thank the people that collected my recycling this morning (Tuesday). Whoever it was went the extra mile by putting the bin back into my garden, which makes a big difference to me as I have a disability. They also closed the gate so my dog couldn't get out. If you could pass on my thanks and gratitude that would be fantastic</p>

- CCS
Thanks to Trade Waste Collection team;
Yes please do let them know really lovely guys. People are quick enough to moan but never praise
- CCS
Compliment to the Street Cleaning Crew;
This issue has been cleaned up
Thank you, what a fabulous response and please thank the team responsible.
- CCS
A huge thank you to bin this morning because of road works we all had to take our wheelie bins to the end of our road. The refuse collection team brought all our empty bins back to our houses. A generous action that we were not expecting. Thanks
- CCS
Thanks to Emma Arnold;
Thank you so much for your email this morning. I have seen our bin has been delivered and am most grateful for your assistance in resolving the issue.
You are an asset to your team and I appreciate you have done your best to ensure that the problem was resolved as soon as possible. Due to your efficiency and professional service, I will not be pursuing a complaint and/or refund.
Please pass my email onto your manager as I appreciate front line staff like you, are not always recognised for excellent customer service when diffusing difficult situations.
- CCS
Just wanted to say thank you to the crew they do a great job and she is grateful please can this be passed on to the crew (D6) thanks.
- CCS
Just wanted to say thank you to the team working in Lavant yesterday
I put our bin out at 8am, only to realise my two neighbours bins had already been emptied, so I left my very full bin out while I worked on a plan! An hour and half later I collected my by now empty bin.
Thanks to the team for coming back and spotting my bin. And also thanks for the excellent service we get in Lavant during the year.
- CCS
I just want to take the opportunity to say what wonderfully chirpy and helpful waste collectors we have. My daughter loves to watch the bin truck every week and the guys on the truck always take the time to say hello and give her a wave. I want to pass on a very Merry Christmas to them from me and my daughter.

- CCS Compliment;
It was a mixed blessing that I was stuck behind a well-lit cyclist going north in Apuldram Lane South this evening. I was not able to overtake because there were so many cars coming the other way but I could not fail to notice the big yellow road sign 'This area has just been litter-picked' or similar, on the verge. Very many thanks for arranging the litter-pick of this road, so promptly after the request was made.
- CCS THIS IS NOT A COMPLAINT! I couldn't find anywhere to be positive about the above toilets. I used them last week (the ladies) and the gentleman had just been in to clean them (from Wettons) and had done a wonderful job. They were spotless. Well done. Please pass on my comments to the relevant people. Thanks.
- CCS Compliment;
It was wonderful to drive along the top of Henley Hill yesterday and not see any litter. Please say a huge 'thank you' to the team who cleared it on Monday. It has made a big difference.
- CCS Compliment for Street Cleaning Crew:
Your men came this morning and have done a very thorough job. Thank you very much.
- CCS Compliment for Simon:
On behalf of my neighbours may I thank you for the speedy expedition of clearing the soil build-up in the lane by your team this morning. It has transformed the appearance and re-established the pleasant environment for the many walkers that access the Blackdown Wood via the lane
- CCS Thanks to fly tipping team for prompt collection of rubbish at Midhurst
- CCS Compliment for fly tipping team:
Thanks for responding so quickly to reports like this in our road.
- CCS Compliment via the website:
I just wanted to say a really big thank you to the Council and their environment/waste collection staff. I reported an incident of fly tipping in Wophams Lane to the Council on Thursday 2nd May at approximately 1.30pm and less than 24 hrs later it had all been cleared up and taken away. I heard the guys out there at 0640 on Friday 3rd May picking it all up! I really appreciate how quickly you took action to resolve the situation and remove the rubbish and wanted to let you know that I was very impressed with the service. Many thanks!

- CCS
Thanks to CCS
A big thank you, for all your support and sending in your teams today.
It was a big success and within a few hours we made a huge difference, we can see a way forward for Gail and a little bit more work she will have a lovely Garden for the summer.
- CCS
Written Compliment received for emptying her bins that the neighbour had filled.
- CCS
Thanks to Lisa:
Thank you very much for your kind and prompt attention to this matter.
I have been down South Street this afternoon and thank goodness the 'mess' has been removed.
With grateful thanks for all the efforts of your street cleaning team.
- CCS
Compliment for Land Charges and CCS team:
From the lady who asked for a new street nameplate at Nappers Wood in Fernhurst. She said that the sign had been replaced this morning and she was sure it would make a big difference and asked me to pass on her thanks to everyone involved. She knew how hard we worked not only to get a new sign in place but to also sort out and update the existing nameplates.
- CCS
I would like to pass a compliment about efficient and easy service, where I requested a new (replacement) recycling bin at my home I recently moved into. I completed the online form and within a few days our small red bin was taken away and replaced with a shiny new larger red bin Perfect - please pass my thanks to whoever assisted, including the people who swapped the bin over It's easy these days to complain, but takes just as much time to pass positive feedback, so thank you Reference of MQVXWP190613BB
- CCS
Customer has called in today as she wanted to say a massive thank you to the loader who is always very nice and a joy, yesterday he saw her, she had a towel round her head with blood dripping and he made sure she was ok and then found a neighbour to check on her, the neighbour took her to hospital and she had 7 stitches, so she wanted to say the biggest thank you as if he had not taken the time to get someone she may not have been here now. The crew who carry out collections at her address (Warren Side, South Harting) are D10
- CCS
Compliment for Waste Crew:
Many thanks to the recycling crew for coming this morning. They also had to go looking for some of the bins. Thank you very much for all the assistance. Good job done.
Please thank the crews. Especially the smiley one who waved to me. Good to see a smile.

CCS I've just returned from my daily walk to central Chichester - what a transformation, channels and walls are weed free and the car park pristine. Thank you both. I am delighted and am sure other local residents will be as well.

CCS Customer called this morning to say a big thank you for your help in retrieving his glasses from the litter bin in Bosham.

CCS Thank you for clearing this fly tip. I noticed that it had been removed when I passed the spot yesterday. Well done to the team.

CCS Compliment for Trade Waste team:
I took a call earlier from a customer, who was phoning to pass on his thanks to a lady in your team (name unknown) who assisted him in getting a new recycling bin for his business (Ascot Park). He said the service had been fantastic and he was delighted.

CCS Compliment to fly tipping team:
Thank you for the collection. I am really impressed with your prompt action and thank you very much for their removal.

CCS Compliment for Customer Services and CCS
I just wanted to pass onto you how efficient and friendly your recycling team were this last week. As our household have recently trebled in size [our youngest son, wife, two children and dog] have come to live with us temporarily? Due to exorbitant cost of renting in this area, we needed a larger recycling bin. I rang to ask on Tuesday, today it was delivered. I cannot remember ladies name I dealt with, possibly Clare, but whole experience was brilliant.
Please pass onto the whole team my sincere thanks and congratulations. Excellent customer care,

CCS Thank you for the service received when ordering a new recycling bin

CCS Compliment for Fly Tipping team:
I would like to thank the waste disposal team for dealing so quickly with a fly tipping report. Team were advised on Monday morning and the item, an old sofa was gone by this morning

CCS Compliment for Trade Waste Crew;
I was very pleased to make the acquaintance of your officers this morning, who are doing a grand job for us - a great improvement on our previous provider.

CCS Thanks to CCS for supplying green bins for community green shed group
Just to let you know all went smoothly as usual....although our working party nearly drowned in rain...we got there in the end. Just know awaiting the bins removal on the date listed. Thank you and the team, yet again for helping us do the work we do.

CCS
Compliment to Fly Tipping team;
James, just to say you did a great job clearing up the mess. Please pass on thanks to the team, well done!

Chichester District Council,
Thanks from a Councillor
I just wanted to acknowledge the assistance that all Officers have given since we were elected; everyone has been extremely helpful and patient. It has been very much appreciated.

Chichester District Council,
Compliment for Chichester District Council Services:
Lastly, I do not know who to direct this to, so please can you pass it on..... but please can I express how grateful I am for the excellent service that Chichester District Council provides. I really appreciate the ease of speaking directly to the person you need to. The wait is always worth it. From the ease of access for the public to the council offices, whether it is to get parking permits, or planning permission, or any number of things that I have needed to go there for. It is always straightforward, orderly and the staff are always polite. I have lived in Reading for 18 years (because of my husband's job - we live in a vicarage) and on occasion have had to visit the Reading Council offices. It makes me all the more grateful for the ease and order of Chichester DC. Thank you so much for being so available, personable and it being so direct and human.

Chichester District Council,
Compliment for all teams from Selsey Town Council:
Following a positive and dynamic meeting at STC yesterday, attended by Tania Murphy, Vicky McKay, Steve Hill & Jane Cunningham, I wanted to take the time to acknowledge the work of your team.
As you know, Selsey is a close knit, engaged community with high expectations of its Council. The May elections serve to raise the profile of STC and its Councillors further and there is a real will to get things done. As officers, the team here are fully aware of the limitations at Town Council level and of what can be achieved through working with other authorities and organisations. We are therefore hugely appreciative of the support, advice, guidance and partnership offered to us right across the board at CDC, through Democratic Services, Housing, Growth & Place and Communities to name but a few departments.
Please pass on our thanks to all at CDC for the work that you do, both in support of Selsey itself and the team here.

Chichester District Council,	Compliment from Sussex Police would like to update you that due to some internal moves, this week, I have changed role to become Detective Chief Inspector at Worthing. I have aspired to become a Detective for a number of years as this is the first vacancy which has arisen, so I am looking forward to the new challenge, but will miss working with such a great team in Chichester, including such incredibly supportive partners and stakeholders including you and many of your staff at Chichester District Council. I would like to mention a few of the team as I depart to Worthing, in particular Pam Bushby who is so driven to do the best for our communities and has been a truly outstanding partner in every role I have been in at Chichester and across all aspects of Community Safety. Likewise, others who I have worked closely with in relation to some challenging issues and have delivered some great outcomes have been Laurence Foord, Piers Taylor and Tania Murphy. I'm sure there are many more, but I did not want to miss the opportunity to mention them to you.
Customer Services	Thanks to Customer Services Thank you for your time on the phone today and your prompt email. That is very helpful and efficient customer service. Thank you.
Customer Services	Compliment for Customer Services; You have taken so much trouble - thank you. I was cross at the time, but your charm this morning cleared all that. I have found the actual date my previous tenant left, from the date we agreed metre readings. It was 11th September.
Customer Services	Compliment for Nick Thomas; Nick was very patient and understanding, and assured me we could get around this issue by sending an application through the post. I wish to take a moment to acknowledge his helpfulness in solving this issue.
Customer Services	Compliment for Lauren; Lauren was really helpful and is a complete star!
Customer Services	Compliment for Amanda Bird; I would also like to say that I had excellent service in the council offices.
Customer Services	Thanks to Customer Services for help with a complaint: Apologies for my delay in response. Thank you for your helpful suggestion regarding my complaint to WSCC

Customer Services	<p>Compliment for Fiona; Thank you for your e-mail. I very much appreciate your help in sorting this out for me. (When I said "you", I meant the council not you personally, as I knew you had already sent the request in, so sorry also for sounding rather cross. Well mistakes get made so not to worry.</p>
Customer Services	<p>Compliment for Customer Services for help with Waste Collection dates</p> <p>Thank you so very much for your help on Monday, I was most impressed.</p>
Customer Services	<p>Compliment for Vicki Stapleton: Thank you so much for the hard work and diligence, particularly as I came to you with such little information. I have followed-up with the purchaser's solicitor and my solicitor to get more details. Thanks again, and have a great weekend.</p>
Customer Services	<p>Compliment for Customer Services for help with a planning enquiry: Thank you that's really helpful. And thanks for your excellent customer service.</p>
Customer Services	<p>Thanks to customer services for help with planning enforcement enquiry</p>
Customer Services	<p>Thanks to Customer Services for help with planning application enquiry.</p>
Development Management	<p>Compliment Vicki Baker: I would just like to thank you for the positive decision we received in regard to Sparr Farm and for being clear and helpful throughout. Alex will in charge of the discharge of conditions and the build out phase. Please give my thanks to Roselle as well.</p>
Development Management	<p>Thanks to Vicki Baker; For help with planning application ref 18/01824</p>
Development Management	<p>Compliment from SDNP to Tony Whitty; Just a quick note to say Thanks for your input and taking on questions at our two recent events. It is so useful to present not only a united front but that we are seen to work together and share burdens and good work. Once again many thanks and shows the value of partnership working in public.</p>

Development Management	Thanks to Calum and Fjola; Just a quick note of thanks to you and Fjola for determining this out so promptly for us, glad the additional informational information helped in your assessment.
Development Management	Compliment for Fjola Stevens regarding assistance with planning application; Great thank you for your help and assisting us with this
Development Management	Compliment for planning; Thanks Oliver, just wanted to say we appreciate the way you dealt with this application and the correspondence.
Development Management	Thanks to Dan Power; I just wanted to thank you for your support and presentation yesterday. It was very thorough and exceptionally well handled given the circumstances. I appreciate that there are some amendments to the conditions needed. Would it be possible to have a look at those in draft form before being issued? I just want to be clear in my mind where everything ended up!
Development Management	Compliment for Phil Birch for re-formatting document for planning application; That's very good --- great job. Thank you for going that extra mile - much appreciated.
Development Management	Compliment for Daniel Power; Just wanted to say thank you to both of you re the planning application at Royal Close. It did take a bit longer than we hoped but I think we now have a great scheme. Appreciate your help with getting the application through.
Development Management	Compliment for John Saunders and Tony Whitty I just wanted to thank you both for supporting the above application and for describing the planning and heritage considerations so eloquently at committee. We thought that support was waning, but you made a huge difference in communicating the facts and merits of the case. Our client was delighted with the outcome after two years of work and hugely grateful for your contributions to the meeting.

Development
Management

Thanks to William Price;
Thank you so much for your time this morning. After very careful consideration I have decided to Red Card the application. I really hope this does not cause you extra work. You have been really helpful and for that I am very grateful

Development
Management

Thanks to Calumn;
Just a quick email to confirm with grateful thanks receipt of those attached, confirming the discharge of conditions 3, 4 and 5 of planning permission ref. 16/03036/DOM and listed building consent ref. 16/03037/LBC. My client will be absolutely delighted;

Development
Management

Compliment for Fjola Stevens and William Price regarding planning application;
Thank you both, for dealing with this so quickly. It is much appreciated

Development
Management

Thanks to Caitlin Boddy for being so helpful

Development
Management

Thanks to Rob Sims for his help with an application

Development
Management

Compliment for Martin Mews for help with application advice:
Just to say how much we all appreciated your help and advice at the meeting last week. It was most helpful.

Development
Management

Compliment for John Saunders:
On behalf of Co-op, we wanted to thank you for your intervention with regard to this application and its successful outcome. We particularly wanted to thank Derek Price for agreeing to meet on site with my colleague Hannah and I, and for working positively with us to find a solution which is acceptable to all and which unlocks the building's potential. This approval will allow Co-op to deliver a much improved store to the local community, and also enable a better back of house area and improved facilities for staff working at the store.

Development
Management

Compliment for Steven Pattie - Planning Enforcement:
Dear Steven, thank you very much for your comprehensive reply which is very clear and helpful.

Development
Management

Thanks to Maria:
Given the extensive number of issues raised in your email that run counter to a positive outcome from our perspective, it seems sensible to withdraw the application and draw a line under the investment of time from both sides. As such, please take this email as written confirmation of our request to withdraw the application. Pete has told me it was a pleasure to meet with you and we both appreciate and efforts you have offered to date. With thanks and very best regards

Development
Management

Thanks to Steven Pattie:

Thank you for your email advising us that the neon lighting would be removed. We're pleased to report that the red strip light is no longer illuminated and the area looks much better for it. Thank you also for forwarding our objection letter to the relevant department. No doubt we will be advised if there is any progress in this matter. Thank you again for what you have done

Development
Management

Thanks to Steven Pattie for help with a planning enforcement matter:

" Thank-you for checking Steven and appreciate the effort to take the time to follow up"

Development
Management

Compliment for Oliver Naish:

Thank you so much for this advice. This is exactly what I needed and I am also most grateful to you for prioritising this work.

Development
Management

Thanks to Louise Kent

Our client would like to pass on his sincere thanks to you for your assistance with the listed building consent. Thanks also for your communication on progress with the application and issuing the decision in a timely fashion.

Development
Management

Compliment Development Management team

Thank-you for getting back to me and for all your help with the application

Development
Management

Thanks to Development Management team

Super detailed answer much appreciated and clear.

Development
Management

Compliment for Jo Bell;

Many thanks for your prompt and extremely helpful reply to my email. I look forward to hearing from Jane and arranging a mutually convenient time for us all to meet. The copy of your pre-application response is extremely helpful because we really were feeling out at sea without a paddle!

Development
Management

Thanks to Jo Bell and Tony Whitty;

I just wanted to thank you both for a first class presentation and explanation to Members today at Committee which addressed all of the previous comments and concerns to enable them to make the positive decision reached. I would also like to thank you both for all of your assistance during the application process for this parcel, which helped to create a good quality scheme. This is a very important site for Miller Homes, as I know it is to Chichester, to enable the delivery of new homes on this site.

Development
Management
Development
Management

Thanks to Vicky Baker for help with planning application

Thanks to Louise;
That is good news, thank you so much we are so pleased.
Please pass on our thanks to Louise for handling the case with professionalism and sensitivity.
Have a nice weekend.

Development
Management

Compliment for Caitlin Boddy;
Following the committees approval and Chichester Council's grant of consent for the above development I want to thank you for the professional and positive manner in which this application was processed.
I have now met with the design team and they will be following up with information to satisfy the conditions to allow construction to commence in due course.

Development
Management

Compliment for Louise Kent;
I have just heard from our architect that you have today granted permission for our planned works at Park View Cottage.
Can I take this opportunity of thanking you for your part in this process. Hopefully we will now proceed rapidly with the work, and I look forward to you seeing the finished article in due course. Many thanks indeed
Compliment for Economic Development

Economic
Development

Just to point you towards today's final reminder from the Government as to the imminent closure of the EoI window for EAFRD Rural Growth Grants. The press release does confirm that national pot increased from £35m to £50m so all to play for.
We have received a steady flow of enquiries from across the whole County, but I would like to make a special mention of the CDC ED team who have been exemplary in promoting the grant scheme to their rural businesses. Nevertheless thanks to you all who have!

Economic
Development

Compliment to Economic Development Team;
As a small independent business owner in Chichester I can say that CDC are extremely helpful and have lots of initiatives in place offering both practical and financial support including training workshops grants for new equipment and refurbishment. Derek is fantastic and does his best to support local businesses

Compliment for Donna Elections team:

My colleague & I attended to hand in nomination papers today. Donna swiftly attended reception & started to sort out a plethora of people handing in papers. I understand that this is a busy time for Electoral Services. Donna sorted through the waiting people & then it was our turn. We had many nomination papers & they needed sorting through & checking. There were minor infractions that could be corrected; Donna was extremely helpful & conscientious. The excellent part of this is that she could have pointed these out & returned them to us, but having identified errors she then proceeded to suggest solutions. This is excellent as, back in the day, errors would have been spotted with papers shoved back at the customer with a 'down to you' attitude. Donna was courteous, helpful & suggested solutions to the problems and outlined them. She also phoned back my associate outlining further helpful suggestions. Donna is an excellent member of staff & I think you should know that.

Elections

Thanks to Joanne Wood;

Good morning. Just wanted to send an email with regards to our inspection earlier this month. Firstly I would like to thank you and the vet for all your help and we were very pleased with our result. A great end to 2019 as we won Riding Club of the Year last week.

The inspection was extremely comprehensive and both you and the vet gave some very valuable feedback. I think these inspections are very important and a great way to ensure that riding centres are working correctly and equines are looked after. We are all working for the same thing (well looked after equines!). It has been a very positive experience for us.

It was a pleasure to have you both on the yard. If you are every in the area please feel free to pop back in and see the work we are doing.

Environmental
Protection

Compliment for Paul Thompson

Thank you for the copy letter sent to the Denton's, thank you also for the professional manner in which you carried out the testing at numbers 21 and 22 Haleybridge Walk, and for the way that you mediated between ourselves and the Denton's with data from the recordings. It has taken us 2 years to get them to this point and we really hope that they heed the advice given and take note of the anxiety, stress and nuisance, caused to us during the last 2 years. Although not illegal or a noise nuisance it has been enough to disrupt our life significantly. We now hope that they will take steps to reduce the noise and vibrations, or even purchase a modern quieter machine which are now available on the market and so much quieter too.

We look forward (hopefully) to hear some positive news on this matter, in the near future.

Environmental
Protection

Compliment for EP

Environmental
Protection

My neighbours and I would like to thank you for your prompt attention to this noise problem with the fair on Hampers Common. We have enjoyed a noise free evening. I would imagine the people from the fair have managed to re-site their generator which is very much appreciated. If you do speak to the proprietor of the fair again, please send him our thanks. We can now have a good night's sleep in readiness for my partners operation at Worthing hospital tomorrow.

Compliment for Monique Huggett

Environmental
Protection

I would just like to say a huge thanks for responding so quickly to my complaint of noise from our neighbours at Nine, Nine Acres. We have had two weeks of peace and quiet in the evenings and at weekends which has been much needed as we have weeks of building work disruption ahead. The builders next door have been fantastic which has helped a great deal.

Environmental
Protection

Compliment for Paul Thomson:

Your dedication to this matter, the fairness and objectivity of the way in which this has been dealt, is impressive
A customer who has just received his animal licence following Jo's inspection. Phoned up specifically to say thank you as he found the experience positive and helpful with some good suggestions of how they can do things better. He said he appreciates we are implementing government regulations but that this can be done in a pragmatic and helpful way or an officious way. He was pleased that the pragmatic approach was taken.

Environmental
Protection

Environmental
Protection

Compliment for Simon Ballard;

I just wanted to thank you very much for a very stimulating talk that sparked a lot of discussion and was clearly enjoyed by all.

Thanks to John Rosser:

Just a short note to say thank you for John's visit last evening to the Donnington Men's Discussion Group. John spoke really well on animal welfare issues and the law. I could see by the expressions on faces around the table that the group were both sickened and horrified by the cruelty shown to so many poor, innocent animals.

John has such a wealth of experience, knowledge and understanding he really is a national treasure. Above all else, it is John's tenacity and way of dealing with people that came across last evening. CDC and us locals are indebted to John for his considerable loyal service to the community....with two legs and four!

Environmental
Protection

We really appreciated his visit.

Thank you

Finance, -	<p>Thanks to David Cooper from Parking Services; Thanks again for coming to see WSCC's consultant this afternoon regarding the CPE and CPZ review. When Peter left he gave me some feedback, which was extremely positive about how things operate parking-wise at CDC. Peter was also very impressed with the information you were able to provide today and how knowledgeable you were in providing the answers to his questions.</p>
Finance, -	<p>Compliment for Matt Gammon; You know I think highly of all of your team, but until recently I've never really worked with Matthew Gammon. I just want to let you know how lovely and helpful he is! Nothing is too much trouble and he has such a helpful, can do attitude. He's a real credit to your team. I think it's important to recognise people who go that extra mile, and so I wanted to take the time to send this.</p>
Growth and Place	<p>Compliment from Selsey Town Council for Jane Cunningham: It's brilliant! You should be so proud of what you're achieving with STD & almost everything I read and see makes me well up. It's so amazing seeing something that I've always taken for granted develop its own voice; the Fishery is building pride and identity and crucially, the branding makes it something we can market as one of our greatest USP's. It's a real legacy project and I'm very very grateful to have you working on it!!</p>
Growth and Place	<p>Thanks to Jane Cunningham re Sea's the Day project: There is so much potential in the Sea's The Day project and I'd like to thank you all for your dedication and commitment in achieving such high quality images Compliment to Health and Wellbeing team I attended the diabetes prevention workshop today for my partner. I found the lecture very interesting and Sue is a fantastic presenter. I would like to thank you all, as I came away with lots of information in order to look after my partner</p>
Health and Wellbeing	<p>Once again (I would like to thank you)</p>
Housing Team	<p>Compliment by email to Chris Dixon regarding help with housing advice: You've been a huge help and honestly thank you :)</p>

Compliment for Lisa Aytoun - Homeless Outreach Worker

I would also like to express my sincere gratitude for the amazing job you did in keeping Christine safe and well during the time you looked after her. I'm not sure we would have achieved a positive outcome without your sincerity and dedication. I can tell you love what you do. Keep up the good work and extend my appreciation to your manager for allowing you the time to go above and beyond in taking her to the airport this morning.

Housing Team

Thanks to Emma Burle - Licensing Team

For the very prompt & paperless administration by CDC Licensing.

Licensing Team

Compliment for Emma Burle;

The customer I spoke to a little earlier on regarding Upwaltham House Farm was extremely complimentary about you. He was very impressed by your positive attitude and particularly how you had sought to assist him as best you could with the knowledge that you have. As you know, his query wasn't actually that easy to understand! It's so nice to receive genuine positive feedback from a customer Emma, particularly given how stretched we are at the moment, so a massive well done.

Licensing Team

On behalf of Southdown's Orienteers I would like to say thank you for allowing us to stage this event, the competitors came from far and wide so it was a great success. We do hope that you will consider allowing us to stage further events at some time in the future. Results and event reports can be found on our website.

Licensing Team

Thanks to PR team:

A big thank you for hosting us on Tuesday and talking us through your award winning campaign 'Against Litter'. Really impressive, congratulations.

Licensing Team

Compliment for David Knowles Lee for help with a licensing application: Please accept my thanks for all your help through our organisation of this event and I do hope that we will work with you sometime in the future.

Licensing Team

Thanks to Licensing team;

Dear Laurence,

I did come into Chichester yesterday for a number of reasons other than to view the market, but I was very pleased to see that the issues of concern I raised previously had been attended to & I am flexible enough to live with only two dresses hanging from the Council House Portico on this occasion, the Market House frontage was completely clear and there was no traders stock set out on the public benches in East Street. The lovely weather certainly helped the occasion and there was a good 'buzz'.

Licensing Team

Thanks for your efforts and those of the market operator, they are much appreciated.

Thanks to Car Parks

Just wanted to compliment the street cleaning team. I reported some broken glass in the car park a couple of weeks ago and not until early afternoon and was really impressed that by the time I got back to my car it had been cleared up. A really efficient service, thank you :)

Parking Services

Thanks to Pete Jeffkins from customers for help with parking enquiries

Parking Services

Compliment re improvements to Car Park:

Parking Services

Just a note to thank you for the work, commitment and planning that has gone into the revamped North Street car park.

Compliment for Darren Bradfield:

Hope you enjoyed your break from work.

Yes all is good. It arrived last week and I am now parking at the cattle market with no issues :)

Please let your manager know how much I appreciate the work you done for me. You put my mind at ease and really went out of your way to help me. Thank you

Parking Services

I am writing as I wish to compliment the extraordinary support/help I received from a member of your staff this week. His name is Mr Darren Bradfield. I had attended Chichester District Council on 6th August, with my supporting paperwork to apply for a Healthcare permit. I was told, as expected, to return in a few days to collect and pay for the permit. I returned on 13th August only to find there was no healthcare permit for me and no details/log that I had attended the previous week to request it (even though the receptionist remembered me). The receptionist contacted Mr Bradfield, and he came down within minutes to speak to me. He too struggled to find any details of my visit/application for a healthcare permit, but he kept looking and kept coming back to me until the issue was resolved. I feel that I received excellent customer service, and felt that he should be commended on the exceptional support and attention he paid to me. I had been expecting to be told to resubmit all my paperwork and return another day (especially as your office was closing very soon after I arrived), and as a community nurse finding the time to return again can be difficult. Mr Bradfield really is an asset to your service, and I would like to thank him again for all his support.

Parking Services

Compliment re Electric Charging Points:

Really pleased to get this press release & you've just delivered on one of our emerging business plan priorities! Please pass on my thanks to the team we really appreciate the work you're doing to support Selsey as a town.

Parking Services

Compliment: On Saturday afternoon at about 2.05 I tried to pay the parking fee in a machine on the first floor of the Southgate multi-storey car park. The machine was not working so I contacted a female member of staff on the intercom. She handled the problem in a very calm, polite and friendly manner and I would be grateful if you would pass on my thanks to her. She was an excellent ambassador for your Council.

Parking Services

Thanks to the PR team;

It's my pleasure, you have helped me immensely since I was elected and I know it's only a token but a big thanks from me for all you and your staff have done it's appreciated.

Public Relations

Compliment to the Benefits team:

This is not a letter of complaint nor query. I felt compelled to write to you all to thank you for all you have done, and continue to do to ensure my welfare and peace of mind in my old age. I often think about all those who work tirelessly to support those of us who are no longer able to maintain ourselves independently. We have so much to be thankful for and perhaps many of us are remiss in taking that kindness and support for granted. I so appreciate everything you are doing and I wanted you to know that.

Thank you for being there for me and thousands of others who would not be able to survive without you working selflessly on our behalf. I am truly grateful. With warmest of thoughts

Revenues

Compliment to David Sharp and Chris Wingate:

We really appreciate your intervention and wonderful customer service in this matter. It is a great relief to us to know this is finally being processed.

It is good to know there are still people who understand and value their ability to be able to resolve situations considerately and the positive impact that that brings.

Revenues

Letter of thanks to Andy Lambert for help and assistance with council tax reduction application

Revenues

Compliment regarding CA- Online Council Tax system

Can I just say what an excellent service this is. It's been so easy to manage my account this way.

Revenues

Thanks to Lauren Forsyth for help with resolving an issue

Revenues

Compliment for Benefits team

I'm writing this to thank you and your team for your hard work and patience answering to all my questions and concerns.

Revenues

Thanks by letter to the Benefits team:

Revenues

Thank you for being a brilliant and efficient office to deal with

Compliment for Council Tax:

Thank you for discussing with me the situation that my sister has got herself into.

Revenues

It's refreshing to have someone so sympathetic and even considering a case like this, and I'd like to add that Michelle handled matters very kindly, so please thank her for me.

Compliment for Claire Divey;

Just to say thank you so much for taking the trouble to send me details of how to get the refund below on my council tax.

Revenues

It was paid into my account last week... very impressed that eight years after we left Chichester, you drew our attention to it!

Compliment for Chris Winyard

I have just checked and the refund is in my account. Many, many thanks for your prompt and efficient refunding process. I am hugely grateful.

Revenues